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**AMENDMENT UNDER 37 C.F.R. §1.116  
EXPEDITED EXAMINING PROCEDURE  
GROUP ART UNIT 2685  
PATENT APPLICATION**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q63542

Werner BLUMENSTOCK, et al.

Appln. No.: 09/839,419

Group Art Unit: 2685

Confirmation No.: 3448

Examiner: Duc M. NGUYEN

Filed: April 23, 2001

For: SYSTEM AND METHOD FOR REMOTE MAINTENANCE  
AND/OR REMOTE DIAGNOSIS OF AN AUTOMATION  
SYSTEM BY MEANS OF ELECTRONIC MAIL

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JUL 09 2004

Technology Center 2600

**AMENDMENT UNDER 37 C.F.R. §1.116**

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action dated April 7, 2004, please amend the above-identified application as follows on the accompanying pages.

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